



Thank you for shopping with us

MEDELEQ EXCHANGE POLICY for CHEROKEE UNIFORMS.

Clothing items will **not** be accepted for exchange without prior approval.

Application must be made within 7 days of receipt of goods.

Please email cherokee@medeleq.com.au providing your Invoice Number to assist the process. An exchange form will be emailed to you.

Please include the Exchange Form with your item for exchange and post to:-

MEDELEQ PTY LTD

Po Box 1413 RUNAWAY BAY QLD 4216

Terms and Conditions:

1. Goods must be in Original Packing with Tags intact. The garments must not have been worn nor washed.
2. Goods with hair, makeup or any marks will not be accepted.
3. Embroidered items cannot be exchanged.
4. Payment of an exchange fee must be included with goods. This fee covers freight of exchanged goods to you and a Handling fee. This fee is \$20 for up to 5 items. Exchange requests for >5 items will be determined separately.
5. Cost of returning original goods is to be met by sender.

Missing Something?

Any items that are on Backorder will be dispatched separately with no additional freight charge. We will endeavour to notify you by email or phone should delays occur.