MEDELEQ AUSTRALIA
Email: cherokee@medeleq.com.au
Ph: 07 55 290 753

MEDELEQ **EXCHANGE POLICY** for UNIFORMS:



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Thank you for shopping with us

Clothing items will **not** be accepted for exchange without prior approval.

Application must be made within 7 days of receipt of goods.

Please email cherokee@medeleq.com.au providing your Invoice Number to assist the process.
An exchange form will be emailed to you if exchange if approved.

Once approved, please include the Exchange Form with your item and post to:-

MEDELEQ PTY LTD

PO BOX 1413 RUNAWAY BAY QLD 4216

You will be notified upon receipt of return goods

Terms and Conditions:

1. Goods must be in Original Packing with Tags intact. The garments must not have been worn or washed.
2. Goods with hair, makeup or any marks will not be accepted.
3. Embroidered items cannot be exchanged.
4. Payment of an exchange fee must be included with goods. This fee covers freight of exchanged goods to you and a Handling fee. This fee is $20 for up to 5 items.
5. Exchange requests for > 5 items will be determined separately.
6. Cost of returning original goods is to be met by sender.